



# Employee Information Is Everywhere

**Offer the benefit of protection for  
their digital lives.**

## **Employee Benefit Plans:**

Innovative protection against ever-changing cyberthreats to an employee's identity, personal information and connected devices.

844-698-8640

**NEW**



### **PHONE TAKEOVER MONITORING**

New feature that helps protect  
members against phone  
number takeovers

# Top Reasons Employers Choose Norton

## 1 Innovation

As a leader in consumer cybersecurity, we are driven to help defend employees against cybercrime and identity theft. We commit to enhancing our products, because we know that your employees expect industry-leading protection. Our newest features will help provide protection for your family's devices, their private info when using public Wi-Fi, and their social media accounts.

## 2 Member Services and Support

Over 10 years experience in identity theft protection services and more than 1,500 Member Services and Support Agents help protect over 6 million Norton members. Our live Identity Protection Agents are available 24/7 to answer your questions.

## 3 Identity Restoration Specialists

Should one of our members become a victim of identity theft, our U.S. based Identity Restoration Specialists are leaders in the industry and will work to fix it. From credit accounts fraudulently opened in a member's name, to bank account takeovers<sup>§</sup>—we provide restoration for many types of identity theft.

## 4 Strong brand recognition

LifeLock is the #1 most recognized brand in identity theft protection. In the aftermath of the 2017 Equifax breach, more people searched on “LifeLock” than “identity theft.”<sup>1</sup> More than 80 million people and families rely on Norton solutions to help protect their identities, personal information and connected devices.

## 5 Million Dollar Protection™ Package<sup>†††</sup>

Includes reimbursement of stolen funds and coverage for personal expenses—each with limits of up to \$1 million for Norton LifeLock Benefit Essential and Norton LifeLock Benefit Premier—and coverage for lawyers and experts if needed, to help resolve your case. As part of this service, we hire the lawyers and experts on your behalf, who are well-versed in identity theft issues, and they bill us directly.

# The Norton Advantage

Everyday things like online shopping, banking and even browsing can expose your employees' personal information and make them more vulnerable to cybercriminals. We have over 25 years of consumer cybersecurity experience. We are dedicated to approximately 80 million members and customers in more than 150 countries who trust us with their personal information.

Our innovative employee benefit plans will help protect an employee's identity, personal information and connected devices from the myriad of threats they may face in their digitally-connected homes, workplaces and when using public Wi-Fi.

If you're looking to offer your employees protection for today's connected world, you'll find the Norton Advantage is what you need.

No one can prevent all identity theft or all cybercrime.

<sup>§</sup> Bank Account Takeover Alerts feature is only available with LifeLock with Norton Benefit Premier.

<sup>†††</sup>Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier. And up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

<sup>1</sup> <https://www.thestreet.com/story/14300096/1/symantecs-lifelock-to-gain-from-equifax-breach.html>

# Questions to consider when comparing providers\*

## PRODUCT

### Do they...

- ... provide a feature that can help keep social media accounts safer?
- ... include a VPN to keep private info safe when using public Wi-Fi?
- ... provide parents with tools to help monitor their children's online activity to explore the web safely?
- ... have alerts<sup>†</sup> for your 401K and investment accounts?
- ... have a tool that scans public people-search websites to help reduce exposure of your personal information?
- ... scan for names/addresses connected to your SSN to help protect against criminals creating fictitious identities with your information?
- ... notification of large-scale data breaches?
- ... have a mobile app?<sup>††</sup>
- ... have alerts<sup>‡</sup> for existing financial accounts?
- ... help reduce pre-approved credit card offers?
- ... help cancel and replace driver's licenses, Social Security cards, and insurance and credit cards if your wallet is stolen?
- ... provide secure cloud-based storage<sup>‡</sup> to protect important files and documents as a preventive measure against hard drive failures, stolen devices and even ransomware?<sup>††</sup>
- ... monitor and notify you of changes made at the county recorder's office related to your home's title so you can take necessary action to protect your home?<sup>\*\*</sup>
- ... notify you when companies attempt to verify your identity?<sup>‡</sup>
- ... provide easy instructions and quick access to be able to freeze credit, bank and utility files with each consumer reporting company?
- ... provide multi-layered security to help protect against malware threats to your devices and help protect your private and financial information when going online?<sup>††</sup>
- ... notify you of attempts to access your webcam and block those who are not authorized to access it?<sup>‡</sup>
- ... monitor gamer tags on the dark web?
- ... allow you to lock your credit?
- ... monitor your phone number?
- ... notify you when your recurring charges have changed?

## MEMBER SERVICES

### Do they...

- ... demonstrate effectiveness of their service via a utilization report?
- ... have over 10 years experience in identity theft protection services?
- ... have over 60 U.S.-based restoration agents?
- ... have their restoration agents assigned and dedicated to a member's case from beginning to end?
- ... have proven remediation processes for over 7,000 merchants and vendors?
- ... offer 24/7 access to member service and support agents?
- ... have over 1500 member service and support agents?

## REIMBURSEMENTS

### Do they...

- ... reimburse you if you have money stolen due to identity theft, up to the limits of your plan?
- ... pay you back for costs you incur due to identity theft, such as for documents, travel, lost wages and more, up to the limits of your plan?

## QUESTIONS FOR VENDORS: COMPANY

### Do they...

- ... have 35+ years of experience in the cybersecurity industry?
- ... provide identity theft protection services to over 6 million members?

### Are they...

- ... a leader in consumer cybersecurity?
- ... the #1 most recognized brand in identity theft protection?

No one can prevent all identity theft or all cybercrime.

\* This chart was updated on February 18, 2021 as a visual tool to assist with reviewing our offerings, and is not intended to be a comprehensive listing of features and/or services which may or may not apply to each vendor as listed.

\*\*Home Title Monitoring feature includes your home, second home, rental home, or other properties where you have an ownership interest. In your state, the office that maintains real estate records could be known as a county recorder, registrar of deeds, clerk of the court, or some other government agency.

<sup>†</sup> The LifeLock alert network includes a variety of product features and data sources. Although it is very extensive, our network does not cover all transactions at all businesses, so you might not receive a LifeLock alert in every single case.

<sup>††</sup> Downloading the app alone does not provide protection.

<sup>‡</sup> Requires your device to have an Internet/data plan and be turned on.

<sup>‡</sup> Norton Cloud Backup, Norton SafeCam, Norton Family, and Norton Parental Control features are not supported on Mac, Windows 10 in S mode, and Windows running on ARM processor)

## Benefit Plans

		BENEFIT ESSENTIAL	BENEFIT PREMIER
LIFELock IDENTITY THEFT PROTECTION	Home Title Monitoring		●
	Social Media Monitoring*	●	●
	LifeLock Skill for Amazon Alexa	●	●
	Credit, Bank & Utility Account Freezes**	●	●
	LifeLock Identity Alert™ System†	●	●
	• Identity Verification Monitoring†**	●	●
	• Telecom & Cable Applications for New Service	●	●
	• Payday - Online Lending Alerts†	●	●
	• Credit Alerts & Social Security Alerts†	●	●
	Mobile app (Android™ & iOS)** <small>Downloading the app does not provide protection until enrollment has been completed.</small>	●	●
	Dark Web Monitoring**	●	●
	• Dark Web Monitoring – Gamer Tags**	●	●
	• Dark Web Monitoring – Password Combo List	●	●
	USPS Address Change Verification	●	●
	Stolen Wallet Protection	●	●
	Reduced Pre-Approved Credit Card Offers	●	●
	Fictitious Identity Monitoring	●	●
	Phone Takeover Monitoring	●	●
	Data Breach Notifications	●	●
	Bank & Credit Card Activity Alerts†**	●	●
	• Unusual Charge Alerts†	●	●
	• Recurring Charge Alert†	●	●
	Checking & Savings Account Application Alerts†**		●
	Bank Account Takeover Alerts†**		●
	401k & Investment Account Activity Alerts†**	●	●
	File Sharing Network Searches	●	●
	Sex Offender Registry Reports	●	●
	Prior Identity Theft Remediation‡ <small>This feature is separate from our Million Dollar Protection™ Package and does not provide coverage for lawyers and experts, reimbursement of stolen funds or compensation for personal expenses for events occurring during the 12 months prior to enrollment. See disclaimer for details.</small>	●	●
	U.S.-based Identity Restoration Specialists	●	●
	24/7 Live Member Support	●	●
	Million Dollar Protection™ Package††† • Stolen Funds Reimbursement • Personal Expense Compensation • Coverage for Lawyers and Experts	Up to \$1 Million each	Up to \$1 Million each
	Credit Application Alerts²**	One-Bureau¹	One-Bureau¹
	Credit Monitoring¹**	One-Bureau¹	Three-Bureau¹
	Credit Reports & Credit Scores¹** <small>The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small>	One-Bureau¹ Monthly	On Demand – One Bureau Daily/ Three-Bureau¹ Annual
	• Identity Lock¹,⁵	●	●
	Monthly Credit Score Tracking¹** <small>The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small>		One-Bureau¹
NORTON DEVICE SECURITY	Secures PCs, Mac & mobile devices**	Up to 3 devices (Family gets 6 devices)	Up to 5 devices (Family gets 10 devices)
	Online Threat Protection**	●	●
	Password Manager**	●	●
	Parental Control⁴**	●	●
	Smart Firewall**	●	●
ONLINE PRIVACY	Cloud Backup³**	10 GB	50 GB
	Secure VPN**	●	●
	Privacy Monitor	●	●
	SafeCam³**	●	●

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<sup>1</sup> If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment. Please note that in order to enjoy all features in your chosen plan, such as bank account alerts, credit monitoring, and credit reports, it may require additional action from you and may not be available until completion.

<sup>2</sup> If your plan includes One Bureau Credit Application Alerts, two requirements must be met to receive said features: (i) your identity must be successfully verified with TransUnion; and (ii) TransUnion must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE ONE BUREAU CREDIT APPLICATION ALERTS. One Bureau Credit Application Alerts will take several days to begin after your successful LifeLock plan enrollment.

<sup>3</sup> Norton Cloud Backup, Norton SafeCam, Norton Family, and Norton Parental Control features are not supported on Mac, Windows 10 in S mode, and Windows running on ARM processor).

<sup>4</sup> Norton Family and Norton Parental Control can only be installed and used on a child's Windows PC, iOS and Android devices but not all features are available on all platforms. Parents can monitor and manage their child's activities from any device – Windows PC, Mac, iOS and Android – via our mobile apps, or by signing into their account at my.Norton.com and selecting Parental Control via any browser.

<sup>5</sup> Locking or unlocking your credit file does not affect your credit score and does not stop all companies and agencies from pulling your credit file. The credit lock on your TransUnion file will be unlocked if your subscription is downgraded or cancelled.

<sup>†</sup> The LifeLock alert network includes a variety of product features and data sources. Although it is very extensive, our network does not cover all transactions at all businesses, so you might not receive a LifeLock alert in every single case.

<sup>††</sup> Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: [Norton.com/legal](https://www.norton.com/legal).

<sup>\*</sup> Does not include monitoring of chats or direct messages.

<sup>\*\*</sup> These features are not enabled upon enrollment. Member must take action to activate this protection.

<sup>⁵</sup> Subject to eligibility requirements defined in [Terms & Conditions](#). Norton reserves the right to change and/or cease services at any time.

Not all products, services and features are available on all devices or operating systems. System requirement information on [Norton.com](https://www.norton.com)

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