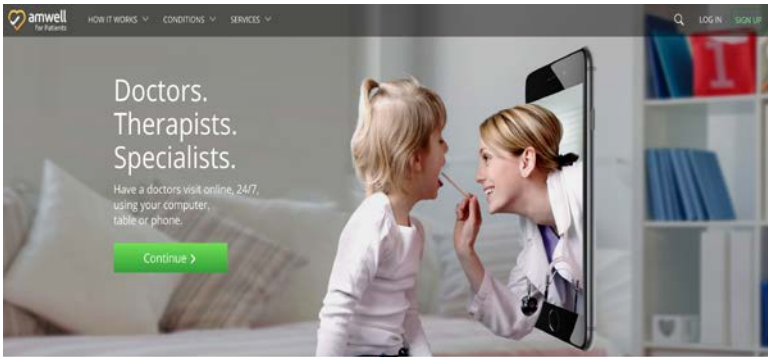


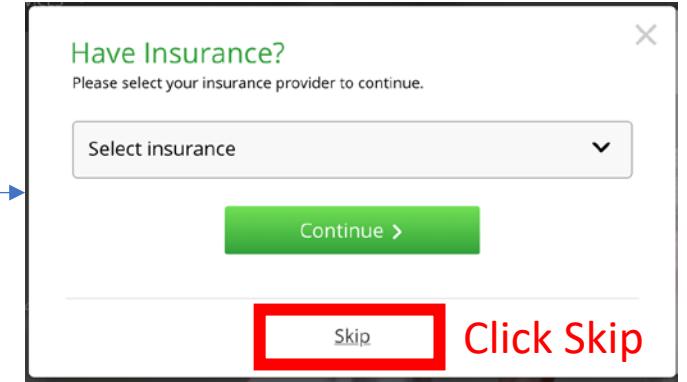
Important information for Oxford Members – How to access a virtual doctor visit at no charge using your Oxford access code.



Go to [Amwell.com](https://www.amwell.com).
Already registered? Click **Log In**.
New to Amwell? Click **Sign Up**.



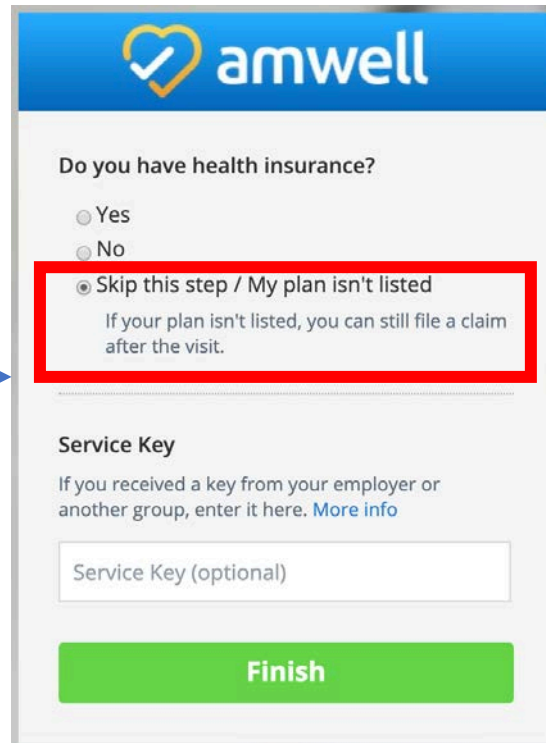
Fill in your information in the boxes, then click **Sign Up**.



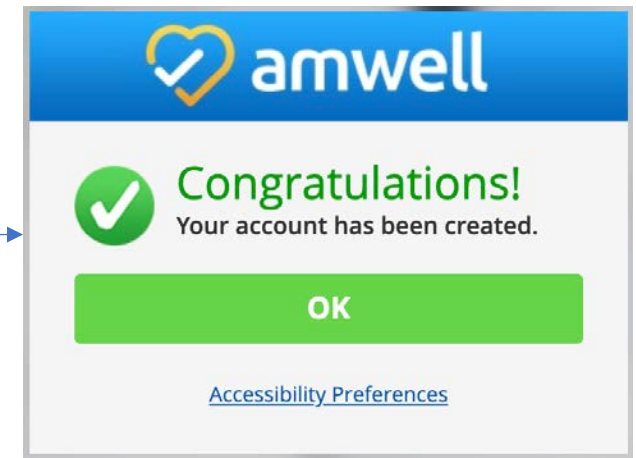
You'll be using your Oxford access code. To help ensure no charges, click **Skip**.



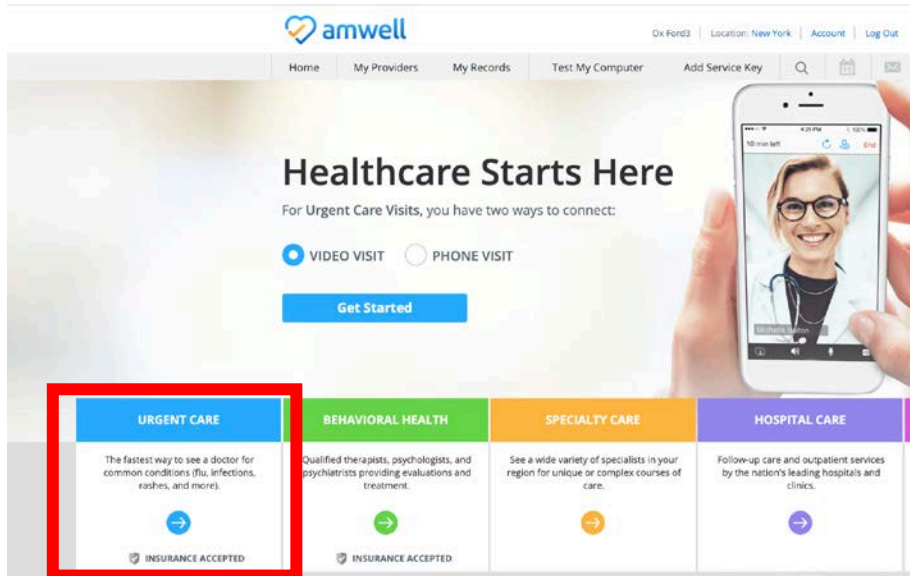
Fill in your profile. Click **Continue**.



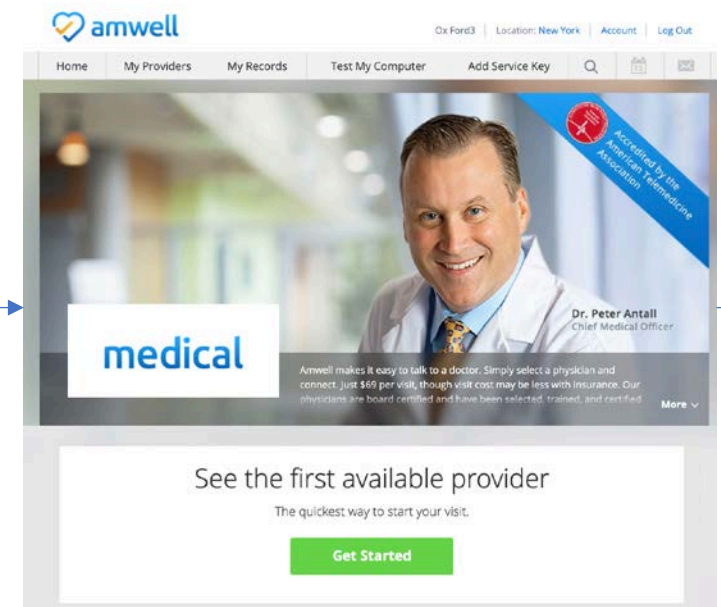
You'll be using your Oxford access code. To help ensure no charges, click the button **Skip this step/My plan isn't listed**, then click **Finish**.



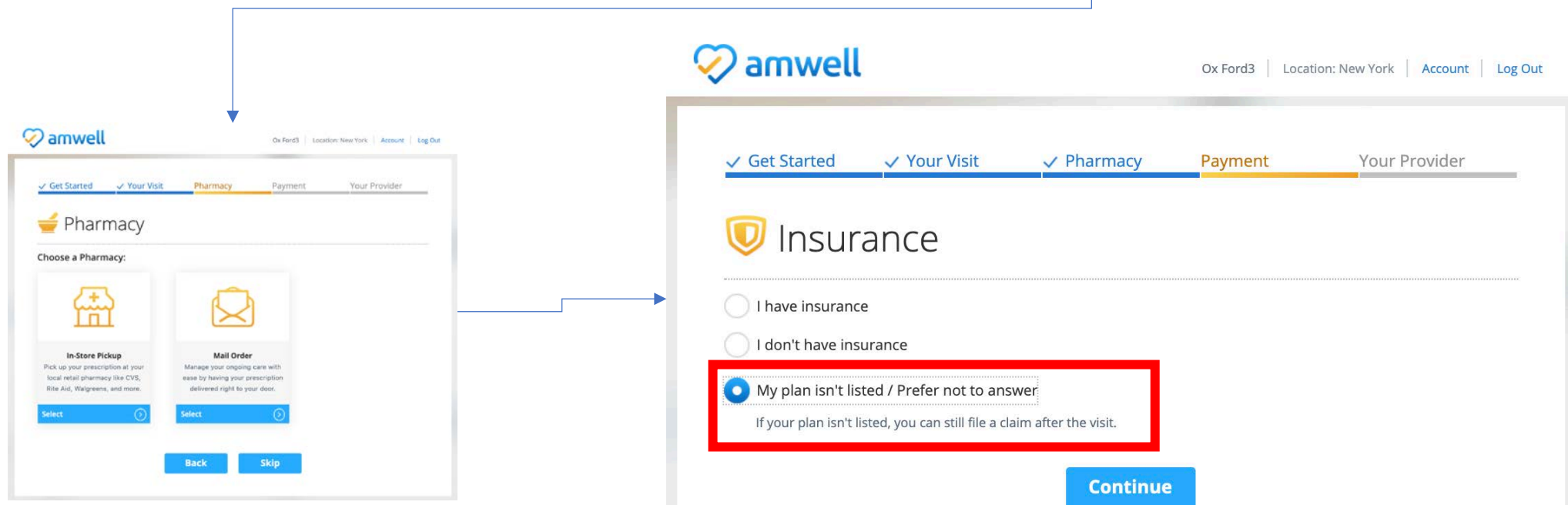
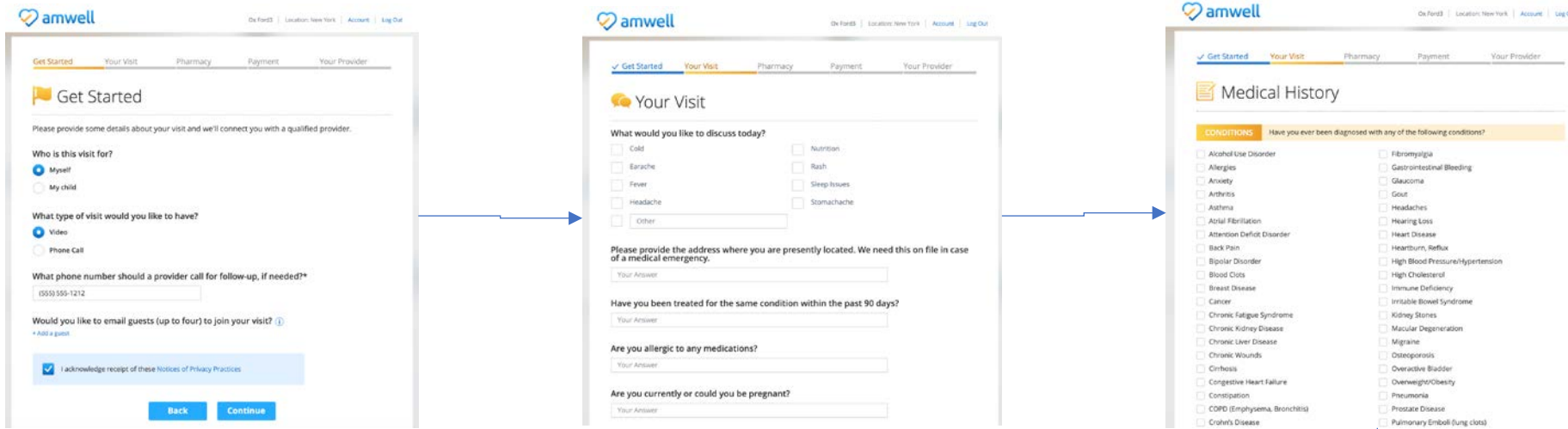
Now, make your appointment.



Click the arrow in the box that best describes the type of care you're seeking, choose how you'll connect and click **Get Started**.



The next 3 screens are meant to capture some information to help the doctor learn about you and the help you're seeking.



If you might need a prescription, select your preference for an in-store pickup or mail order, or click **Skip**.

You'll be using your Oxford access code. To help ensure no charges, click the button **My plan isn't listed/Prefer not to answer**. Then, click **Continue**.

✓ Get Started | ✓ Your Visit | ✓ Pharmacy | **Payment** | Your Provider

Payment

You're about to be connected with a highly qualified provider. Please enter your payment information below.

Your Cost:

Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

Credit Card Information



Billing Address

You're almost done.

On the Payment screen, enter your Oxford access code in the box provided. You can find your Oxford access code on the oxfordhealth.com Member website home page, after you sign in.

Then, click **Apply**.