

# UnitedHealthcare to Cover Cost of COVID-19 Diagnostic Tests

UnitedHealthcare will waive member cost sharing, including copays, coinsurance and deductibles, **for COVID-19 diagnostic testing** provided at approved locations in accordance with CDC guidelines for all commercial insured, Medicaid and Medicare members. UnitedHealthcare will also work to support self-insured customers who choose to implement similar actions.

- For more details, follow this link:  
<https://www.uhc.com/health-and-wellness/health-topics/covid-19>
  - **NOTE:** The **diagnostic testing** will be covered with no cost share, however, the applicable cost share will apply to the office visit itself.
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UnitedHealthcare has also produced the following recorded content related to the COVID-19 coronavirus. This 2 minute educational video was created in partnership with internal physicians and subject matter experts from UnitedHealthcare and UHC Global and provides basic information about COVID-19, how to protect yourself from the virus, and where to seek ongoing updates and can be shared with your employees. The content, sourced from the World Health Organization and the U.S. CDC, is appropriate for audiences worldwide.

**COVID-19 VIDEO:** [https://optum.video.uhc.com/media/20006-UHC-E%26ampBI-Coronavirus+Primer-720p/1\\_frglz4iz](https://optum.video.uhc.com/media/20006-UHC-E%26ampBI-Coronavirus+Primer-720p/1_frglz4iz)

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## Additional information:

Below are links from CDC and World Health Organization that can be shared with your employees.

- The following link provides access to The World Health Organization and the latest updates on the Virus: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
  - The following link to the CDC Coronavirus update page:  
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>
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**Optum**, part of UnitedHealth Group, has opened its Emotional-Support Help Line. Professionally trained, mental health staff are available to provide support to people who may be suffering from fear or stress as a result of COVID-19.

- Optum's Emotional-Support Help Line number is **866-342-6892** and is open 24 hours a day, seven days a week.
- The service is free of charge and open to anyone.
- For more information, please refer to the attached pdf: **UHC Coping with a Public Health Event.**

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Our medical team is continuously monitoring the situation and will provide us with updates as needed.